Managed Services
Tailored to Your Unique Network Environment

CCSI

How do I reduce costs, security breaches, and downtime?

How do I monitor my network without an increase in labor and infrastructure costs?

How do I get immediate network management?

If you are asking these questions, then CCSI's MSP program is right for you.

Your IT staff should focus on critical business issues rather than day-to-day operations. CCSI's state-of-the-art NOC, uses sophisticated tools for network management, reporting, and notifications enabling you to achieve your business goals and stay ahead of your competition.

What does CCSI provide?

Well-run Structured IT Team

CCSI has a tried and tested systematic approach to the onboarding process that ensures our clients are serviced efficiently.

Industry-leading Tools

CCSI has invested heavily in industry leading tools to monitor applications, manage systems, and resolve incidents. This ensures our clients have the advantage of IT operations to compete at the enterprise grade.

Existing Relationships

CCSI has existing relationships with industry-specific vendors, allowing us to negotiate better contract deals, push orders through quickly, and have a closer point of contact to resolve issues. As a single organization, you may not have the same leverage.

Skilled Resources

CCSI's engineers get regularly trained and gain tremendous exposure through a multitude of customer issues on a day-to-day basis.

Reduced Costs

With experienced and efficient IT support engineers, you can save money with training and productivity, as well as, avoid the cost of having to pay for someone to hang around.

Increased Productivity

Reduced IT Cost

24 x 7 Support

Experienced Staff

Managed Services — A fully flexible management services menu tailored to your unique requirements & network environment

- 24 x 7 Monitoring
- Change Management
- Reporting
- Skilled Service Desk
- Service Level Options
- Customer Dashboard
- Root Cause Analysis
- Device Configuration Backup

MSP Services

- Fault Management
- Configuration Management
- Performance Management
- Performance Analytics
- 3rd Party Management
- Solution Oriented Monitoring
- Cloud Management
- Back up as a Service / DRaaS
- Cloud Migration

MSSP Services

- Next-gen Endpoint Security
- Incident Management & Response
- Breach Detection as a Service
- Virtual Ciso
- SIEM / Log Management
- Vulnerability Management / Pen Testing
- Identity Access Management
- Compliance / Security Risk Assessment
- Ransomware Assessments / NYS DFS

"CCSI NOC Engineers are available 24x7 to provide... additional IT resources to perform troubleshooting or configuration tasks during the times when internal resources are unavailable."

-Satisfied Customer

Why CCSI?

CCSI provides the highest quality of service in the industry for the full spectrum of technologies–from containers to PCs, network infrastructures, managed services, IP telephony, cybersecurity, cloud services, SDWAN, to storage solutions.

At CCSI, we believe that technology exists to make our lives - and our businesses - simpler, more productive, secure, and ultimately more profitable. Partner with us and discover what sets us apart from the rest.

We listen, we care, and we respond. Let's Grow Together

Contact Us Today: 1-800-526-2146 • about@ccsinet.com

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