



## Doing It Is Easy. Doing It Right Is CCSI.

**CCSI Has  
Proven To  
Be A Solid  
Foundation  
For Schools,  
Universities,  
Businesses &  
Government  
Offices**

**FOR MORE THAN 30 YEARS**, Contemporary Computer Services Inc. has provided clients in both the private and public sectors with a rock-solid foundation on which to secure their organization's future. We recognize that every client and every industry is unique, therefore, we never take a cookie cutter approach when designing IT solutions. In fact, we consider it our responsibility to find the strategy that suits each client's individual needs. And, besides our rigorous attention to customer requirements, we are also very eager to listen and learn from the people who make their companies work.

CCSI was founded in 1974 by former IBM technical support specialists. Our mission at that time was to provide installation and maintenance for IBM mainframe hardware. Today, CCSI provides the highest quality of service in the industry for the full spectrum of technologies—from mainframes to PCs, network infrastructure, managed services, IP security, IP telephony and storage solutions.

In 1980, CCSI expanded its hardware maintenance offerings to include 24/7 repair/replacement of desktops, printers and LAN components. The company later formed a networking division to provide full-service LAN/WAN design and support services.

After years of commitment to technology in education, our CEO and President, John R. Riconda became one of the twelve founding Members of Microsoft's Education Advisory Committee in 1996. Next, CCSI expanded its organization to provide Application Development Services. This led to the release in 2001 of eSchoolData, our peerless student management system. CCSI is currently one of the largest providers of Software-as-a-Service (SAAS) in the educational market.

CCSI also maintains one of the most comprehensive Network Operation Centers (NOC) in the United States. This state-of-the art facility resides within our 30,000 square foot corporate offices in Bohemia, NY. Our NOC is complemented by a sister site in the UK, which belongs to our business partner Affiniti. They are an internationally recognized industry leader in enterprise network solutions.

CCSI partners with market-leading technology providers who complement our service commitment. CCSI became a Cisco Partner, Silver Certified in 2000 and attained Gold Partner Certification in 2001. CCSI also achieved Microsoft Gold Partner Status in Enterprise Systems in 2003. Through our relationships with Cisco Systems, Microsoft, HP/Compaq, Lenovo, IBM, Fortinet, EqualLogic and others, our customers benefit from the latest advances in technology and the highest level of support.

Our company keeps on top of all the technological developments that continually transform our industry. Now, CCSI stands as a premier provider of IT services for a wide variety of customers across all industry sectors. CCSI is the natural go-to partner for private corporations, government agencies and educational institutions in New York, New Jersey, Pennsylvania and Delaware.

Our IT professionals are among the most experienced and capable in the industry, and our entire staff is committed to providing top-notch services. As a result, CCSI has experienced steady and profitable growth, and has built a solid base of loyal and satisfied customers.



**a solid foundation**

### Contemporary Computer Services, Inc.

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*CCSI has the experience, resources and technical know-how to design, build, deploy, secure and support your network.*

*CCSI can help you cut through all the confusion and clutter, and free you to focus on more important business.*

## Roster Of Services

### **NETWORK OPERATING CENTER (NOC) SERVICES**

- Fault Identification and Performance Analysis on the core infrastructure and communication lines as well as analysis on specific network devices and/or appliances
- Intrusion Detection and Prevention
- Detect Unusual Network Behavior
- Proactive Response
- Audit Trails

### **NETWORK SERVICES**

- LAN/WAN Infrastructure Design and Support
- Network Monitoring and Dispatch 24/7
- Storage Area Network (SAN) Design and Support
- Voice and Unified Network Communications
- Wireless Networking including Voice/Data/Video
- Network Optimization, Prioritization, Bandwidth Shaping, and more

### **SECURITY SERVICES**

- Vulnerability Testing
- Penetration Testing
- Firewall Support
- Managed Intrusion Prevention
- Network Audits

### **MAINTENANCE SERVICES (TPM)**

- Hardware Field Service: on-site repair
- Mainframe
- PC /Desktop
- Server
- Preventative Maintenance
- Warranty Support
- 24 X 7 On-site Support

### **PROFESSIONAL SERVICES**

- Supplemental Technology Consulting Services
- Full Placement Services (Including Break-fix Technicians, Network Engineers, Professional Development and Training Services. (NY State Certified Teachers, Administrators and School Business Officials)
- Project Management (PMI Model, Six Sigma Methodology)